

There are some things you can do to get your music back. I know this is very challenging because when they erase, say it again... ERASE your music they also erase your data and analytics from your dashboard which you need to prove your case that the flag was raised by something on their end and not yours. Your distributor will still be able to see this info. You will not.

1. Screenshot everything weekly, monthly. Put it in a folder. Screenshot tour dates, press, playlist adds, mentions or events that would cause organic spikes. Third party evidence matters more than tunecore internal data. Set an alarm.
2. File a written formal appeal. Don't get on there and bitch them out. Write your case out with facts and proof. Not emotion.

contentreview@tunecore.com support@tunecore.com support-adanalytics@spotify.com
with "Formal Dispute: Invalid streaming flag on legitimate activity." wording must be direct, factual, non-emotional

3. Request/ demand specific evidence that triggered the penalty. Under their own terms they must disclose this.

- Time window of flagged streams
- Territories
- Source (bot farm behaviors, bulk IP's, abnormal skip rates. Oftentimes they back down when they cannot provide this.

They work for you. Not the other way around.

1. Open a case directly with Spotify for Artists. They will review whether streaming farms were involved or not. It's under 'REPORT an ISSUE'. Spotify will override if it was an accident.
2. Escalate publicly. Tagging tunecore, X, spotify for artists, Use keywords like "false positive", "misclassification" "independant artist penalized" These companies will respond fast if there is movement on the post.
3. Change distributors. Distrokid, Stem, CD Baby. They can restore within 48 hours while you're fighting for damages.
4. If tunecore refuses to cooperate, some successful cases have used - Chargeback dispute (for the penalty charge), Small claims for lost revenue due to wrongful takedown

The DMAC angle gets the fastest reaction

SCREENSHOT YOUR APPEAL. It does not save in an inbox anywhere.

Report a Bot Playlist on Spotify for Artists- <https://artists.spotify.com/c/playlist-reporter>

- Report issues via Spotify for Artists: If you are the artist whose profile is being affected, log in to Spotify for Artists to report suspicious playlists or issues with your artist page.
- Contact the distributor: Simultaneously, contact your music distributor to help resolve the problem.
- Fill out the correct form: For content mismanagement issues like a mismatch, find the appropriate Spotify form to report the problem and request a fix.
- Message an advisor: For issues that cannot be solved through standard reporting, you may need to contact a Spotify advisor directly through the reporting options.
- To report a problem with Spotify for Artists, go to the [Spotify for Artists Help Center](#) at artists.spotify.com/contact, sign in, and use the messaging system which starts with a bot but can connect you to a human advisor for issues like mixed-up music, profile errors, or other account problems. For illegal content or IP infringement, use the specific reporting forms on Spotify's safety site, and for general support, check the Help site or @SpotifyCares on X.
- This link is very helpful
https://www.reddit.com/r/truespotify/comments/1iidsf1/spotify_for_artist_support/
- 7 ways to contact Spotify via Wiki. Google AI also has this list.
<https://www.wikihow.com/Contact-Spotify>

Understanding Artificial Streaming video by Spotify and Tunecore-

<https://www.youtube.com/watch?v=U5qC6u2MYtw>

Takedown Fails- Article by Variety Magazine -

<https://variety.com/2024/music/news/spotify-artists-streaming-fraud-1235965379/>